

Pacific Ears Product Disclaimer

It is essential to check the contents of your new product the moment you receive it.

Check if all items are included, items are fitted correctly into the earplugs and monitors and the overall fit in the ear is good too. The available [instruction manuals](#), websites, and [our YouTube channel](#) will assist you. When in doubt, please [contact Pacific Ears](#) for advice before using the products.

- DO NOT use the new product if items are missing or the fit is incorrect.
- DO NOT use products until the missing items have been added, and the fit is correct.

Missing items or wrongly fitted items on or in new products should be reported within 3 days after receiving the order for Pacific Ears to send you (free of charge) the missing parts at their earliest convenience and advise regarding incorrect fitted items or products.

Claims for missing items or incorrect fitted items or products for new products cannot be accepted after the indicated timeframe of 3 days. Pacific Ears will still send you missing items but at the customers' costs only.

Pacific Ears cannot be held liable for missing items or for the consequences of using the products in a way contrary to the above, the terms and conditions, available [instruction manuals](#) and other information to be found on the [Pacific Ears websites](#) or [Pacific Ears YouTube channel](#).