

## CARE & MAINTENANCE OF YOUR HEARING PROTECTORS

It is important that you read these notes to ensure longevity of your custom hearing protectors. Failure to care for them in accordance with these instructions could severely impair their performance.

Use a clean moist cloth or sterile wipe to clean the earmoulds. Visually inspect each earpiece to check that no earwax, skin debris or dirt has penetrated the sound ducts. Use the provided wire loop to carefully remove any foreign matter. Always return to the carry case when not in use. Keep away from moisture, heat or direct sunlight. DO NOT immerse the filters in any liquids.

The filter can be removed by gently squeezing the earmould around the filter until it 'pops' out so the earmoulds can be thoroughly cleaned in warm, soapy water. After cleaning ensure the earmoulds are completely dry before reinserting the filters. When replacing the filters ensure that the logo is visible on the outside of the earpiece. If your hearing protectors incorporate electronic components, do not immerse them in any liquids. Certain chemical substances can adversely affect this product. Further information should be sought from the manufacturer.

**NB:** We recommend replacement of your hearing protectors every four years due to anatomical changes to the shape of the ear canal.

## PACS PRO Series & PRO Communicator Series Reusable Hearing Protectors

Model	SNR	H	M	L
PRO10*	10	10	6	7
PRO15	15	14	13	12
PRO17	17	16	16	16
PRO20	20	21	18	16
PRO26/PRO26 communicator	27	26	25	25
PRO27/PRO27 communicator	27	27	24	23
PRO IMPACT 15	15	19	12	7
PRO IMPACT 19	19	22	16	13
PRO IMPACT SWITCH	25	27	22	20
PRO 31	31	30	28	28

\*Pro10 deliberately does not meet the minimum attenuation of 12dB above 1KHz that is a requirement of the EN352-2 standard; it is therefore not tested or certificated under this standard

H: Average attenuation characteristics in high frequency spectrum (> 2kHz)

M: Average attenuation characteristics in mid frequency spectrum (0.5-2kHz)

L: Average attenuation characteristics in low frequency spectrum (<0.5kHz)

SNR (Single Number Rating): Average attenuation characteristics in the standard frequency spectrum.

Attenuation was determined in accordance with EN352-2:2002

PRO IMPACT 15/19/SWITCH peak level (dB)	130	150	158	166
Impulse peak insertion loss (dB)	25	32.6	33.2	33.8



## INSTRUCTION MANUAL



HEARING PROTECTORS

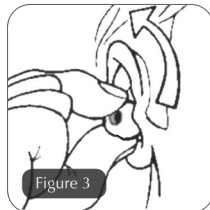
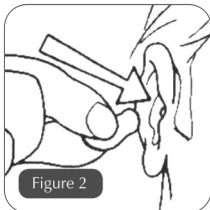
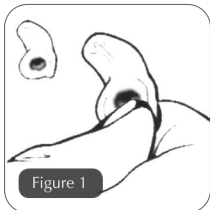
#### Fitting guide

Each of your hearing protectors is marked with red or blue logo. The RED marked earpiece fits in your RIGHT ear and the BLUE marked earpiece fits in your LEFT ear.

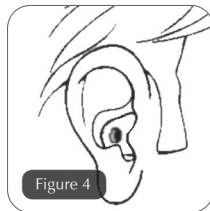
Hold the earpiece as shown in fig 1 and insert into the ear canal twisting it backwards while applying slight pressure as shown in Fig 2 & Fig 3. Press the earpiece until it fits comfortably in your ear as shown in Fig 4.

Where your protectors are fitted with grips, hold the grips when inserting the earpieces. To remove, grip the earpiece and twist in a forward motion while pulling gently away from the ear. NEVER remove by pulling on the (optional) neck cord or cable (communicator variant only)

The supplied comfort cream can help with insertion by spreading a small amount on the tip of the earpiece before inserting.



We want you to be delighted with your Pacific Ears hearing protectors. If, for any reason, you experience difficulties or are not satisfied with your product or the service you received from us, please let us know by calling our customer service team on 1300 90 50 10 (AU) or 07 542 3659 (NZ) or email us at [info@pacificears.com](mailto:info@pacificears.com)



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For a fitting or cleaning demonstration  
please visit our YouTube channel.